CUSTOMER TESTIMONIAL:
APEX CLEAN ENERGY SCALES A PROACTIVE SAFETY CULTURE WITH EHS INSIGHT

CUSTOMER PROFILE

Industry: Renewable Energy
Employees: 500+
Operations: US-Wide Operations
Solution: EHS Insight Safety Management Platform

SUMMARY

Apex Clean Energy implemented EHS Insight to digitize and streamline core safety processes—starting with Incident Reporting and Safety Observations—and quickly expanded adoption across the organization. In less than a year, Apex scaled reporting access to every employee and established a centralized system for tracking trends, improving engagement, and strengthening safety culture.

RESULTS AT A GLANCE

- **Eliminated paper-based reporting**
- **Scaled reporting** from "two departments" to companywide adoption
- **Improved safety culture visibility**
- **Streamlined leadership reporting**
- **Enabled mobile administration and field usability**
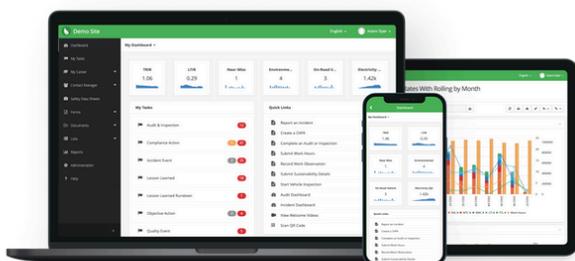- **Customized KPI's**

CHALLENGES

Before EHS Insight, Apex faced several barriers to scaling a proactive safety culture:

- **Paper-driven processes** for incident reporting, safety observations, and policies/procedures—slowing response and limiting visibility.
- **Limited field adoption** because prior software lacked the customization Apex needed for facility managers and field safety professionals.
- **A growing workforce and contractor footprint** created urgency to standardize reporting across departments and sites.
- **Data fragmentation** made it harder to track trends, report to leadership, and connect work hours to incidents/observations reliably.

> *"EHS Insight hit every target… It wasn't 'Yes, we can do that.' It was 'Yes—and let me show you how.'"*
>
> **— Director of Health & Safety**
> Apex Clean Energy

![EHS Insight logo]

SOLUTION

Apex deployed EHS Insight to centralize and modernize key safety workflows—prioritizing ease of use for field teams and flexibility for Apex's unique operations.

Streamlined Incident Reporting & Observations

Digitized reporting enabled field teams to capture incidents and observations instantly from phones or tablets, eliminating paper and delays. Adoption began with operations, expanded to construction, and ultimately rolled out companywide.

Customizable Workflows

EHS Insight partnered with Apex to map and build a more in-depth reporting workflow for the Remote Operations Control Center, enabling planned and unplanned event reporting alongside standard incident/observation workflows.

AI Copilot for Report Quality + Fast Reporting

Leveraged Copilot to improve report accuracy at entry, streamline internal reviews, and automate reporting and trend analysis for leadership.

Mobile-First Admin + Offline Capability

Enabled admins to manage key tasks directly from their phones—such as quickly adding contractors—while allowing teams to capture and sync data from the field, even offline.

Tailored Metrics (Hurt Rate)

Apex worked with EHS Insight to implement a custom KPI—"hurt rate"—capturing any injury event (including first aid), enabling a more proactive internal metric beyond OSHA recordables.

RESULTS & KPI'S

Following implementation, Apex achieved measurable improvements aligned to operational scale, culture, and visibility:

Operational Efficiency Gains

- Reduced friction and time to report—paper replaced with mobile workflows
- Faster enablement across teams through templates that were close to "out-of-the-box" with minor tweaks
- Admin tasks handled quickly and remotely (including contractor/company setup)

Enhanced Safety Engagement

- Expanded participation beyond historically safety-heavy departments
- Companywide reporting enabled; engagement increased through visibility, coaching, and friendly competition around quality submissions

Improved Visibility for Leadership

- Centralized dashboards and reports tied to work hours + incidents + observations
- Copilot-powered reporting helped leadership see trends and engagement clearly

Greater Accountability & Culture

- Apex anticipated and managed the initial reporting uptick that typically occurs when systems become easier to use—then leveraged that visibility to demonstrate cultural improvement and sustain proactive reporting behaviors.

CONCLUSION

EHS Insight helped Apex Clean Energy transition from manual, paper-based safety processes to a modern, scalable system that supports field teams, empowers companywide engagement, and gives leadership clear visibility into performance. With a strong foundation in incidents and observations—and a roadmap to expand into audits/inspections, training, SDS/chemical management, and sustainability—Apex is building a centralized "one-stop shop" for safety, compliance, and operational excellence.